

Implementation of Policy on The Results of Monitoring and Evaluation of Public Information Disclosure: Case Study on Regional Government Organization of Banten Province

Hilman

Faculty of Social and Political Sciences, Sheikh Yusuf Islamic University, Indonesia.
(email: hilman@unis.ac.id)

Abstract

The implementation of information disclosure in public bodies is a mandate of Law Number 14 of 2008 concerning Public Information Disclosure which applies to all public bodies, both in the central government through ministries and other state institutions and regional governments through regional apparatus organizations or regional apparatus work units. The importance of monitoring and evaluating the implementation of the law for regional apparatus in order to ensure that public information services are periodic, at all times, and immediately, and information that is excluded can run well. The research data was taken from the results of monitoring and evaluation activities in 2023 by the Banten Information Commission on 39 regional apparatus organizations. Through a qualitative approach, the data is processed and described according to data from indicators I, II, III, and IV namely website development, public information development, public information services, and provision of public information. The results of the monitoring and evaluation show that of the 39 public bodies, there are 25 public bodies that are Informative, 9 are approaching informative, 2 are quite informative, and 3 are less informative. This confirms that the majority of regional apparatus organizations are already informative by implementing public information service standards that refer to PERKI 1 of 2021. However, in the future, Information and Documentation Management Officers in Regional Government Organizations still need to maximize services for public information requests for applicants and users of information whose numbers continue to increase. Therefore, monitoring and evaluation of public bodies need to be continuously maintained in terms of quantity and quality by the information commission.

Keywords:

regional apparatus organization; informative; public body

Introduction

The 2nd amendment to the 1945 Constitution in 2000, contained in Article 28 letter F, states that "everyone has the right to communicate and obtain information to develop their personality and social environment, and has the right to seek, obtain, possess, store, process and convey information using all available channels." (Sudi, 2010) Article 28F has inspired the birth of Law Number 14 of 2008 concerning the openness of public information which was ratified by President Susilo Bambang Yudhoyono on April 30, 2008. The paradigm shift from a closed era to a transparent and open era, so that this condition has brought major consequences for the policy-making of the central government and regional governments including other public bodies.

Implementation of the regulation of openness of information, almost all public bodies in the regional government form an information and documentation management officer (PPID). Institutionally, the formation of the structure and completeness of the personnel on duty must be determined immediately, so that periodic, immediate, and at any time information services and information that is excluded can be fulfilled by public bodies. The Banten provincial government was formed based on Law Number 23 of 2000, and currently has 39 regional apparatus organizations (OPD). This means that from the number of regional apparatus organizations, they are required to carry out the orders of the law on openness of public information.

Regional apparatus organizations in Banten province are given the authority to manage public information services referring to Information Commission Regulation Number 1 of 2021. Therefore, in terms of implementing various regulations, there needs to be a measuring tool that can inform stakeholders that the public body has, is, and will implement information transparency. The Information Commission as a state institution has the authority to monitor and evaluate all public bodies in Banten province, including 39 regional apparatus organizations. Monitoring and Evaluation of Information Openness to Public Agencies is an inseparable part of the duties and functions of the Information Commission. This is intended to measure the extent to which public agencies in public agencies can or cannot implement Law 14 of 2008 and its derivative regulations. (Public, 2021)

Monitoring and evaluation of regional apparatus organizations in Banten province has been carried out since 2013 to 2023, so that in fact public agencies have been familiar with the concept and activities of Monev for quite a long time. However, in practice there has been a fluctuation in the achievement of categories obtained by public agencies, so this has become a problem and issue for stakeholders in Banten province. In fact, in the movev activity, the information commission will measure four indicators, namely website development, public information development, public information services, and provision of public information. So it is very relevant if the implementation of monev on this regional apparatus organization is continuously carried out by the authorized institution, namely the information commission.

Methods

In this study, a descriptive qualitative approach is used to find out or describe the reality of the incident being studied so that it is easier for researchers to obtain objective data. The measurement method for the implementation of public information disclosure in regional apparatus organizations is by assessing the self-assessment questionnaire (SAQ) containing 48 question items with different scores, namely First; Website development indicator, second; public information announcement indicator, third; information service indicator, fourth; provision of

information. Then the assessment is continued with a presentation from the head of the regional apparatus organization with a separate score, and finally a direct visit to the room of the public agency information and documentation management official. The reference value qualifications are Informative 90-100, towards informative 80-89, quite informative 60-79.9, less informative 40-59.9, and with the category of not informative <39.9 points. The data is processed using a descriptive qualitative approach so that it becomes a narrative that describes the final results of the monitoring and evaluation process of public agency openness for the category of regional apparatus organizations in Banten province.

Results and Discussion

Increasing services for public information requests by regional apparatus organizations in Banten province requires a measuring tool that can be accounted for to the public. To analyze the expectations and issues of information transparency, the information commission carries out routine monitoring and evaluation every year. The monitoring and evaluation stages are a joint guide for 39 regional apparatus organizations as participants in the activity.

Based on the decree of the Banten provincial information commission number 005/Kep/KI-BANTEN/VI/2023 concerning public bodies that will be monitored and evaluated in 2023, the categories are determined as shown in the table below:

Table 1.

Categories of Public Agencies participating in Monitoring and Evaluation

No.	Category Public agency	Number of Public Bodies
1	Regional Apparatus Organization of Banten Province	39
2	District/City Government	8
3	Vertical Institutions/Non-Structural Institutions	24
4	Regionally-Owned Enterprises (BUMD)	27
	TOTAL	98

*Source: Secretariat of the Banten Provincial Information Commission,
processed by the author in 2024*

The Public Agency Category for 39 regional apparatus organizations in Banten province has actively participated in all stages of monitoring and evaluation. This shows the commitment and full support of the leaders of these public agencies to implement Law 14 of 2008 and its derivative regulations, namely PERKI 1 of 2021 concerning public information service standards.

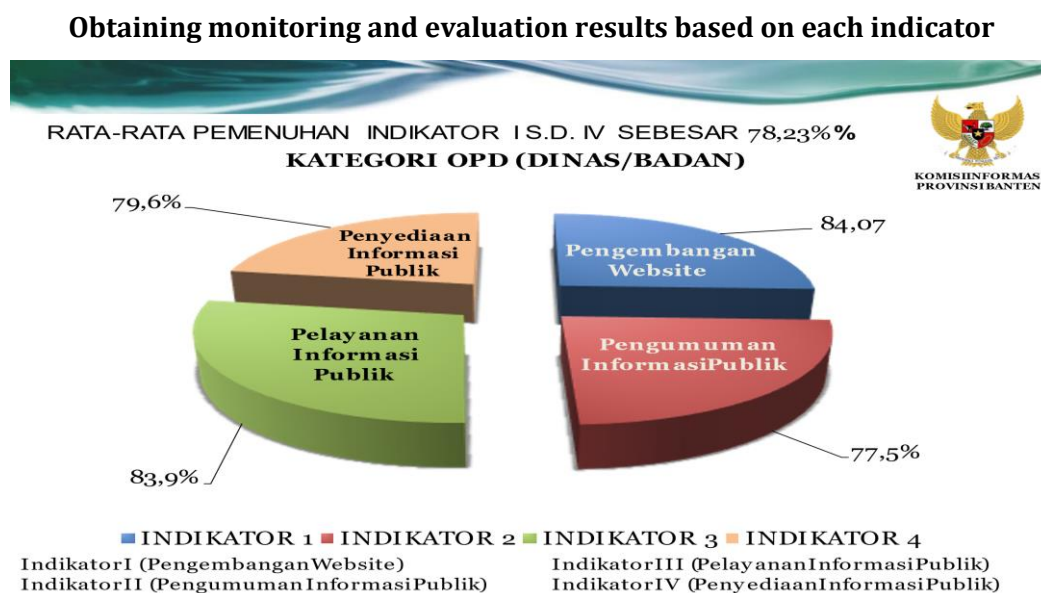
a. Monitoring of Public Agency Websites of Regional Device Organizations

The public agency website in the regional apparatus organization has been integrated into www.bantenprov.go.id so that it can make it easier for those on duty at the information and

documentation management office (PPID) to update various public information data related to periodic information, at any time, immediately and information that is excluded.

The data shows that in indicator I on the provision of public information from 39 regional apparatus organizations, 79.6% have provided it well. Furthermore, for indicator II on website development, the average is 84.07% so that this indicator is the highest fulfilled by public bodies of regional apparatus organizations as illustrated below:

Figure 1.



Source: Monitoring and Evaluation Team, processed by the Author in 2024

However, related to the provision of public information on the state administrators' wealth report (LHKPN) of officials in the Banten provincial government, it is not yet optimal, namely at 54.4% or 17 out of 39 regional apparatus organizations. This condition is a significant finding that confirms that officials in Banten province are not yet ready to submit LHKPN in full on the website of the relevant public agency.

This public information announcement relates to public information services as stated in the information commission regulation number 1 of 2021 concerning public information service standards. This is in accordance with the types of information that must be announced periodically, at all times, immediately, and the types of information that are excluded as stated in articles 9, 10, 11, and 17 of law number 14 of 2008.

b. Presentation of Public Agency Leaders

Confirmation of various services, innovations, commitments and coordination of information services from public agencies are delivered through presentations by the heads of public agencies. This presentation has its own weight from the total score. The weight of the presenter's score during the presentation is as follows: echelon II 40 points, information and

documentation management officers 30 points, echelon III 20 points, and echelon IV gets a score of 10 points. So the presenter who presents the material in front of the assessment team will depend on who the presenter is.

The points that are the assessment aspects in the presentation session refer to several indicators and variables including how the commitment of the regional apparatus organization leaders related to the implementation of policies related to website development, budget support for information and documentation management officials under their control. This presentation session can contribute 30 percent of the final monitoring and evaluation assessment score, so the presence of the leader will also determine the score obtained.

c. Visitation of PPID Implementing Regional Government Organizations

Data and facts are instruments in indicators three and four on the provision of public information and public information services. The score in indicators three and four will depend on how public bodies in regional apparatus organizations in Banten province can show various factual supporting data on things in the field, for example on the availability of facilities and infrastructure, standard operating procedures for public information requests, information, costs that need to be incurred when requests are given, lists of excluded information and various other periodic information.

From the results of the visit to 39 regional apparatus organizations in the Banten provincial government, the data shows that they have been able to provide various evidence of good information services. The impact of this information service will certainly lead to user satisfaction for those requesting public information. So that the arrangement, innovation, training, budget support and the addition of human resources to manage services in the information and documentation management official room must be increased in capacity.

d. Final ranking results

After all stages were carried out by the Banten Provincial Information Commission's monitoring and evaluation team for 39 regional apparatus organizations, based on the decree of the Chairperson of the Banten Provincial Information Commission Number: 008/Kep/KI-BANTEN/XI/2023 Concerning the Results of Monitoring and Evaluation of Public Agencies in 2023. the final score obtained was informative as seen in the table below:

Table 2.

Final score for OPD Monev informative category

No	Public Body Name	Mark	Qualification
1	BPKAD of Banten Province	97.28	Informative
2	Communication and Information Technology Department	96.91	Informative
3	DPPPAKKB	96.78	Informative
4	ADPIM AND PROTOCOL Bureau	96.70	Informative

No	Public Body Name	Mark	Qualification
5	Bureau of Organization and Bureaucratic Reform	95.24	Informative
6	Department of Environment and Forestry	95.15	Informative
7	Banten Provincial Inspectorate	94.28	Informative
8	Bureau of Government and Regional Autonomy	93.30	Informative
9	National and Political Unity Agency	93.18	Informative
10	Liaison Agency of Banten Province	92.54	Informative
11	Regional Disaster Management Agency	92.53	Informative
12	Regional Revenue Agency of Banten Province	92.35	Informative
13	DPMPST	92.21	Informative
14	Department of Agriculture	92.21	Informative
15	Department of Education and Culture	92.11	Informative
16	Banten Province Transportation Agency	91.83	Informative
17	Bureau of Procurement of Goods/Services and Electronic Procurement Services	91.05	Informative
18	General Affairs and Equipment Bureau of the Regional Secretariat	90.93	Informative
19	Department of Energy and Mineral Resources	90.82	Informative
20	Department of Industry and Trade	90.37	Informative
21	BPSDMD	90.29	Informative
22	Department of Community and Village Empowerment	90.12	Informative
23	Civil Service Police Unit P	90.02	Informative
24	Regional Personnel Agency	90.02	Informative
25	Department of Youth and Sports	90.02	Informative

Source: Banten Province Monitoring and Evaluation Team,

processed by the author in 2024

Based on the decree of the Banten Provincial Information Commission Number: 008/Kep/KI-BANTEN/XI/2023 Concerning the Results of Monitoring and Evaluation of Public Agencies in 2023, that the 2023 monitoring and evaluation activities showed an increase in the number of public agencies that achieved informative qualifications, compared to the results of the monitoring and evaluation in the previous year, which were 25 out of 39 regional apparatus organizations participating in the monitoring and evaluation. For public agencies in the Banten Province regional apparatus organization category, in the 2022 monitoring and evaluation, 17 public agencies achieved informative qualifications with the highest score of 94.85 points, while in the 2023 monitoring and evaluation activities, 25 public agencies achieved informative qualifications with the highest score of 97.28.

This data also shows that there is an increase in public bodies' compliance with the obligation to provide and announce public information. *website* each. So that after the implementation of the exposure of the results of monitoring and evaluation of public information

transparency in the regional apparatus organizations of Banten province, it is hoped that in the future it will intersect with a decrease in requests for resolution of public information disputes from applicants.

Conclusion

The implementation of the policy on the application of public information disclosure in the regional apparatus organization of Banten province continues to experience an increase in achievements every year, this can be seen from the results of monitoring and evaluation of public information disclosure carried out by the information commission with the achievement of the Informative category of 25 public bodies. The highest score was obtained by the regional financial revenue and asset agency with a score of 97.28 points as the first rank. The twenty-fifth rank remains with the Informative category achieved by the community and village empowerment service with a score of 90.12 points. The measurement results for the four indicators, namely website development, public information development, public information services, and provision of public information, it is necessary to strengthen several indicators that are not yet optimal, including the report on the wealth of state administrators (LHKPN) which has not been optimally informed to the public.

In the monitoring and evaluation achievements of 39, there are still several regional apparatus organizations that are still in the category of towards informative, quite informative, and even some that are less informative. In this condition, there needs to be an improvement from the leadership of public bodies in the form of budget support, resources that have the qualifications to manage public body websites, and a commitment to provide information services to applicants, both individuals and applicants who are legal entities. So if this can be done comprehensively, it is certain that the achievement for the following year will increase in its category.

References

- Arikunto, Suhasimi. 2008. Research procedures: a practical approach. Jakarta: PT. Rineka Cipta
- Denhardt, Janet Vinzant and Denhardt, Robert B. 2004. The New Public Service: Serving, Not Steering. New York: M.E. Sharpe
- Dye, Thomas R. 2013. Understanding public policy. 14th Edition, Florida: Pearson.
- Gustama, Dielson BS 2013. Exploring policy implementation problems and solutions. Washington DC: Liberal Study Inc.
- Gerry Dessler. 2015. Human Resource Management. Salemba Empat. Jakarta
- Islamy, M. Irfan. 2001. Principles of State Policy Formulation. Jakarta: Bumi Aksara

Keban, Yermias.2014. Six strategic dimensions of public administration, concepts, theories, and issues. Yogyakarta: Grava Media

Nugroho, Riant, D. 2014. Public policy: Formulation, implementation, and evaluation. Jakarta: Elex media Komputindo

Raymond A, Noe, etc. 2011. Human resource management: achieving competitive advantage. Jakarta. Salemba Empat.

Suradinata, Ermaya. 2002. Bureaucratic Reform and Public Policy, Civilization. Jakarta: Erlangga

Silalahi, ulbert. 2013. Principles of management. Bandung. PT Refika Aditama

Sulaiman, Amir Hamzah. 2008. Auto visual media: Public policy. Jakarta: PT Gramedia

Thoha, Miftah. 2015. Contemporary Public Administration Science. Jakarta: Prenadamedia Group.

Tachjan. 2012. Implementation of Public Policy. Bandung: Publisher AIPI Bandung-Puslit KP2W Lemlit Unpad.

Wahab, Solihin Abdul. 2011. Policy Analysis from Formulation to Implementation of State Policy. Jakarta: Bumi Aksara

Legislation:

1945 Constitution

Law number 14 of 2008 concerning openness of public information

Law number 25 of 2009 concerning public services

Law number 23 of 2000 concerning the establishment of Banten province

Law Number 32 of 2014 concerning Regional Government

Government Regulation Number 54 of 2017 concerning Regionally-Owned Enterprises

Information Commission Regulation Number 1 of 2021 concerning Public Information Service Standard